



# Gaston County

Gaston County  
Board of Commissioners  
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## DHHS - Social Services Division Board Action

File #: 22-222

Commissioner Brown - DHHS (Social Services Division) - To Authorize Bid Awards for Temporary Staffing Services, In-Home Aide Services, and Adult Day Care Aide Services

### STAFF CONTACT

Angela Karchmer - DHHS (Social Services Division) Director - 704-862-7930

### BUDGET IMPACT

Funds are budgeted in the FY22-23 budget for debt payments.

### BUDGET ORDINANCE IMPACT

N/A

### BACKGROUND

The competitive request for proposals (RFP) was conducted for Temporary Staffing Services, In-Home Aide and Adult Day Care Aide Services. Due to large turnover and vacancies, temporary services are used to assist with caseload balancing until permanent staff are hired and trained. In-Home Services are used to assist clients with in-home needs that agency staff are not trained to provide.

- Purchase and Service Contracts containing federal funds of any source, type or amount, must follow Uniform Guidance (UG) as codified in 2 C.F.R. Part 200. Per 2 C.F.R. § 200.320(b), Service Contracts of \$250,000 or more (threshold based on total cost of award if multiple awards) can be procured per the Competitive Proposal process when the sealed bid procedure is not appropriate for the particular type of service being sought. This competitive RFP process was conducted for Temporary Staffing Services and In-Home Aide and Adult Day Care Aide Services.
- Both RFP's were publicized on the County's website and on the NC DOA Historically Underutilized Businesses (HUB) site to meet the UG affirmative steps to solicit from M/WBE. Specifications were also broken up to allow maximum M/WBE participation. Both the Temporary Services and In-Home Aide and Adult Day Care Aide Services were also advertised in the Gazette.
- Five (5) temporary Services proposals were received on 4/26/2022 for RFP#2022-000TS. Six (6) In Home Aide Services proposals were received on 4/21/2022 for RFP #2022-002IHA. Proposals were evaluated only on criteria established in the RFP documents.

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DO NOT TYPE BELOW THIS LINE

I, Donna S. Buff, Clerk to the County Commission, do hereby certify that the above is a true and correct copy of action taken by the Board of Commissioners as follows:

NO.	DATE	M1	M2	CBrown	AFrale	BHovis	KJohnson	TKelgher	TPhillbeck	RWorley	Vote
2022-187	06/28/2022	RW	TP	A	AB	A	A	A	A	A	U

### DISTRIBUTION:

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A=AYE, N=NAY, AB=ABSENT, ABS=ABSTAIN, U=UNANIMOUS

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Awards are proposed to the following firms deemed to have the most advantageous proposals taking into account the evaluation criteria identified in the RFP's. Recommendation for approval are as follows:

Temporary Staffing for Specs #1, #8 - Nesco Resources, LLC - \$305,000

Temporary Staffing for Specs #2, #3, #4, #5, #6, #7 - Vanguard Professional Staffing - \$395,000

Spec #1: Accounting Technician II

Spec #2: Social Worker III (IAT)

Spec #3: Social Worker III (Out of County)

Spec #4: Social Worker III (Foster Care)

Spec #5: Social Worker II (Special Assistance In-Home)

Spec #6: Social Worker III (Adult Protective Services)

Spec #7: Social Worker III (Adult Guardianship)

Spec #8: Nutrition Delivery Driver

Spec #9: Food Site Monitor

Spec #10: Economic Services Caseworker II

<b>Proposers</b>	<b>Spec#1</b>	<b>Spec#2</b>	<b>Spec#3</b>	<b>Spec#4</b>	<b>Spec#5</b>	<b>Spec#6</b>	<b>Spec#7</b>	<b>Spec#8</b>	<b>Spec#9</b>	<b>Spec#10</b>
Vanguard-Awarded	No bid	95/100	95/100	95/100	95/100	95/100	95/100	Position not needed	87/100	
Nesco Resource-Award	97/100	No bid	No bid	No bid	No bid	No bid	No bid	Position not needed	95/100	
Abacus Corporation	87/100	87/100	87/100	87/100	87/100	87/100	87/100	Position not needed	75.5/100	
22 <sup>nd</sup> Century Tech	70/100	81/100	81/100	81/100	70/100	70/100	75/100	Position not needed	66.5/100	
Calloway & Associates	90/100	94/100	94/100	94/100	85/100	85/100	85/100	Position not needed	75/100	

The In-Home Aide budget of \$800,000 and the Family Caregiver Support budget of \$55,537 will be split between six (6) agencies.

BrightStar budget will include \$2,000 in Temporary Staffing funds for the Adult Day Care Centers.

Each contract will reference a do not exceed of \$857,537 as we are unable to determine the exact amounts for each agency due to varying client needs. We will only be encumbering the estimated amounts for the first six months once the budget is approved.

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In-Home Aide and Adult Day Care Aide (Spec #1) - 4C HomeCare Services  
In-Home Aide and Adult Day Care Aide (Spec #1, #2) - BrightStar Care of Gastonia  
In-Home Aide and Adult Day Care Aide (Spec #1) - CNC Access dba All Ways Caring  
In-Home Aide and Adult Day Care Aide (Spec #1) - Complete Care  
In-Home Aide and Adult Day Care Aide (Spec #1) - Personal Home Care of NC, LLC  
In-Home Aide and Adult Day Care Aide (Spec #1) - Touched by Angels

Spec #1: In Home Aide Services

Spec#2: Adult Day Care Aide

<b>Proposers</b>	<b>Spec#1</b>	<b>Spec#2</b>
4C Homecare Services-Awarded	93.5	No bid
Brightstar Care of Gastonia-Awarded	99.25	99
CNC Access(All Ways Caring)Awarded	99.5	No bid
Complete Care-Awarded	88.875	No bid
Personal Home Care-Awarded	99	No bid
Touched by Angels-Awarded	99	No bid

**POLICY IMPACT**

N/A

**ATTACHMENTS**

N/A