VIRTUAL IMAGING A CANON COMPANY

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Virtual Imaging, Inc. 5600 Broken Sound Blvd. Boca Raton, FL 33487 Tel: 561.893.8400

February 12, 2018

Sheriff Alan Cloninger Gaston County Sheriff's Office 425 Dr. Martin Luther King Jr. Way Gastonia, NC 28052

Dear Sheriff Cloninger,

The SecurPASS Whole Body Scanning System, manufactured and distributed by Virtual Imaging-a Canon USA Company can meet the Gaston County's Sole Source Condition based on the following unique characteristics and features of the SecurPASS System

- The SecurPASS System is the only full body scanner that routinely utilizes an industrial grade 450 watt, oil cooled x-ray generator rated for 10,000 hours or 4,500,000 images.
- The SecurPASS Scanner is the only transmission whole body scanner system that the North Carolina Division of Health Service Regulation, Radiation Protection Department of Health and Human Services (DHHS) has approved for the routine use by law enforcement. This is a multiple month process and exercise that involved an extreme amount of research by the state and its radiation inspection experts.
- The SecurPASS System is the only full body scanner that routinely provides a resident 1 Terabyte mirrored hard drive capable of storing 950,000 images. In addition the product also has an internal 1 Terabyte backup drive thus providing double redundancy of the stored images.
- The SecurPASS Scanner uses the lowest dose of .25 uSv for its recommended setting and this has been verified by Intertek (ETL), a 3rd party testing lab mandated by the US Federal Government. The Office of Security Technology, under the direction of the Federal Bureau of Prisons, also did their own triple blind study verifying this.
- The Factory Trained Service Engineer is less than 1 hour away and RADON, the
 designated licensed service provider for NC, is willing to have an additional field
 service technician factory trained on the SecurPASS that lives even closer.
- The SecurPASS is the only scanner that routinely includes a 6 hour back up surge protector for the Operator's Workstation and a 2.5 KW Line Conditioner protects the entire SecurPASS System.

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- The SecurPASS System is the only scanner that provides certified and documented Operator Training approved by the Federal Bureau of Prisons (BOP), the National Institute of Justice (NIJ) and the Department of Justice (DOJ). I have attached what our Operator Training Program consists of.
- The SecurPASS can be shipping within 24 hours from the time of receipt of a clean purchase order. Shipping, Installation and Operator Training can be completed within 2 weeks.
- The SecurPASS System is the only scanner that the PREA Privacy Filter is being used in 160 facilities and is routinely included in our operating software. Every BOP Facility utilizes our PREA Privacy Filter in their Receiving and Discharge Areas.

Dennis C. Wolfe

National Sales Manager-Security

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"We are serious about SecurPASS Operator Training"

Our Operator Trainers are Experienced, Registered X-ray Technologists and Dedicated.

The Operator Training consists of six (6) individual segments:

- 1. On-Site initial three (3) day "Operator Training" that includes specific training for the Standard User, the Super User (Train the Trainer Program) and the Administrator Training. All three levels of training are documented, the officer and trainer both sign the "Operator Training Verification Form", (included) and there is a SecurPASS Operator Training Certificate issued indicating the classification of training that was performed and the number of hours involved. A "Quick Reference Guide" (QRG) is provided to each Trained Operator, (included).
- 2. 2 & 4 Week Follow-Up Calls to monitor the Operator Training.
- 3. On-Site & Classroom "Radiation Safety Class" that includes a thirty (30) minute PPT classroom session with a written and documented quiz afterwards. Both the training and the officer sign the quiz and a certificate is issued indicating when the class was taken.
- 4. On-Site follow-up two (2) day "Refresher Operator Training". This follow-up training is customized for the needs of the customer. There are two (2) days Refresher Operator Training provided each year that the SecurPASS System is under warranty with Virtual Imaging. It can be utilized for retrain existing officers, train new officers, establish and train new Administrators, etc. Just like the "Initial Operator Training", documentation is provided and a "Training Certificate" is issued.
- **5.** On line, "WEB Based Operator Video Training". This is a ten (10) minute video that highlights all of the SecurPASS Operator commands, how to use the different viewing tools and acts as either an introduction to operating the SecurPASS System or as a visual refresher course.
- 6. On line, "WEB Based Competency Testing". This consists of a twenty-five (25) interactive testing program that is meant to challenge the SecurPASS Operator to locate internal and external contraband, at varying degrees of difficulty and that is structured around a rotating image data base. There will be questions regarding typical state regulation information and basic radiation safety issues that all operators should be familiar with. There is also input from the National Sheriff's Association regarding topics that they deem important for officers to know. After successfully completing the competency test, a certificate is issued to the appropriately identified supervisor for record keeping.