

**Thomas Jaud** 

Managing Director

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Subject: INNIO Jenbacher - Sole Source

Dear Jenbacher Customer,

This letter is to confirm that Jenbacher gas engines and their related parts for service are sole source products, manufactured, sold, and distributed exclusively by INNIO Jenbacher North America LLC.

Manufacturer hereby confirms that INNIO Jenbacher North America LLC is currently the only approved source in the United States for the states of Alabama, Arkansas, Florida, Georgia, Kentucky Louisiana, Maryland, Mississippi, North Carolina, South Carolina Tennessee, Virginia, West Virginia, Texas, Oklahoma, Missouri, Kansas, Nebraska, South Dakota, North Dakota, Montana, Wyoming, Colorado, New Mexico, Arizona, Utah, Nevada, Idaho, and Washington. As such they are authorized to sell new Jenbacher equipment, genuine Jenbacher repair and service parts, as well provide service, repair, and warranty work.

INNIO Jenbacher genuine repair and service parts are designed to improve productivity, increase engine performance, reduce operating costs, achieve high quality standards, ensure product safety, maintain compliance with stringent environmental restrictions. Each OEM component is lab and field validated to ensure engine performance is optimized. The risk of a breakdown can increase if non-OEM parts are used causing a drop in output power, shorten parts lifetime, lower efficiency, reduce reliability, increase emissions, reduce engine lifecycle, increase oil consumption, cause overheating, disable analytics functions, and cause damage to related parts. INNIO's warranty covers all OEM parts and subsequently the whole engine. Usage of OEM parts ensures insurance and liability coverage. If non-OEM repair and service parts are preferred, INNIO will not be responsible for the functioning of the engine or for potential damages, allowing INNIO to revoke all warranty, insurance, and liability coverage.

Regards,

Thomas Jaud

Managing Director